

MANUFACTURERS

CATEGORIES

Avaya IP Office & Partner
Avaya Phones
Avaya IP Office Peripherals
Avaya One-X Quick Edition
Cisco
Nortel Phones
Nortel BCM
Nortel Norstar MICS / CICS
ShoreTel
Audio Conferencing
Headsets
Technical Support
Wireless Handsets
Call Accounting
CallXpress AVST Voice Mail
Switches

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About Digitcom Canada

Toronto's Most Respected Telecommunications Firm Since 1991

Established in 1991, Digitcom is a full-service, engineering-based Telecommunications Company, specializing in business communication systems, system integration, computer telephony software development, IP telephony, data networking and unparalleled customer service achieved through innovative team concepts. Digitcom built its business first and foremost by providing the customer cutting edge solutions based on real-world needs that could only be solved by custom design.

Toronto's Largest Privately-Held Communications Firm

Privately Owned and Operated since 1991

Multiple Toronto Business Journal "Top" Awards

Cisco Select and Avaya SMB Expert Certified Partner

Voice, Data, Cabling & Network

JOIN E-MAIL LIST



Let one of our
professional advisors
call you back at your
own convenience
FREE OF CHARGE



128BIT
SSLSECURITY

Security Solutions

Over 3,000 Satisfied Customers

35 Highly-Talented Employees

17 Certified Engineers & Technicians

Our **business** is phone systems, voice mail, Voice over IP, data networks, and voice and data cabling.

Our **Philosophy** is to provide the best possible service at the lowest possible rates.

Our **goal** is to create raving fans in our clients by providing the best possible solutions.

Philosophy

Digitcom's philosophy has always been: "To provide the best possible service, at the lowest possible rates". Digitcom is the only interconnect in the city that offers an on line customer service web portal, free in office system administration training, and an FTP site for our clients to access updates, and documents.

History

Digitcom has been in business since 1991 servicing the Canadian market. We started as a reseller of voice mail selling the Octel Compass product, and we have been selling and supporting Nortel's line of telephony products since 1993. We have expanded our product offering over the years to include Cisco's line of data and Telecom switches, Avaya's IP Office and Communications Manager phone systems, Nortel Norstar, BCM (Business Communications Manager), and Option 11C phone systems, NetGear, and ShoreTel VoIP. We are now one of the largest VoIP (Voice over IP) and data resellers servicing the Canadian market.

When you meet with a Digitcom representative you will be presented with a Digitcom binder - this binder highlights information on Digitcom, our service and support, and most importantly, you will find over 30 reference letters written by our clients over the last 18 years.

Products

Digitcom is an Avaya SMB expert Certified Avaya dealer. We are one of a few select Avaya dealers with this designation in North America.



SMB Expert
BUSINESSPARTNER



Digitcom is also a Cisco Select Certified reseller providing sales and service on Cisco telecom and data solutions.



On Line Press

You can read about Digitcom in Canadian Dealer News, and in an online article in [IT Business \(click here\)](#).

Digit-com also has several appearances on Canada News Wire:

One is a [feature article on our Avaya SMB Designation](#).

One is a [feature article on our association with a client in the film industry](#).

Read what some of our customers say about us ...

"... I want to let you know how pleased we are with the recent installation of the phone systems for both our head offices in Toronto and Vancouver." Sleep Country .Canada - Toronto ON

"...you have done a great job with the installations done for Cott. Since we started the installations in April, the process has been seamless. ... I have enjoyed working with Digitcom, you have provided support, guidance and expertise and I hope I have the opportunity of working with Digitcom in the future." Cott .Beverages - Toronto ON

"... we are very satisfied with the installation of the new system which went very smoothly. I will be happy to recommend your company ..." Bank of East Asia - Markham ON

"... After we had ordered our new phones, our old phone system crashed during the Christmas break. We called your company to ask if the installation could be advanced from the scheduled time during the early part of January. Although our phones had not yet arrived yet, your installer was in the next day to install the system, and get it up and running with "loaner" phones until our equipment was available ..." Parkin Group. - Toronto ON



"... I have never been let down even when I have placed a few panic calls to your office and requested immediate assistance ..." Munich Reinsurance - Toronto ON

"... the demands of a 24 hour operation such as ours put a particular demand on service & reliability. In all cases, sales, service, etc., your company has performed in an exemplary fashion ..." CHUM Radio. - Toronto ON

"...You company is very quick to respond to emergencies and quick to schedule appointments. Technicians that come to our offices are very pleasant, friendly, and most importantly, they know what they are doing." Wawanesa - Toronto ON



Digitcom's Main Corporate Boardroom

Jeffrey Wiener accepts the award as the Best Interconnect for the City of Toronto (for the fifth year in a row) on June 13, 2007. Digitcom has won this award for 2004, 2005, 2007, and 2008.



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