

## MANUFACTURERS

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industry leader in selling business phone systems.

Thousands of companies trust their phone system support to Digitcom. Our experienced staff is ready to assist you with all phases of planning, design, installation and maintenance of Avaya's IP Office , Cisco, and Nortel's Norstar ICS, BCM, and ShoreTel phone and voice mail systems, and cable projects. We have certified technicians on staff to ensure that your needs are handled as quickly as possible.

Since our business inception in 1991, we have taken service seriously - that is why we are industry leaders today. We have grown to become one of the largest interconnects servicing the Toronto, Montreal, Southern Ontario, and Canadian market places. We currently service many of Canada's Fortune 500 companies.

**Digitcom.** Avaya, Cisco, ShoreTel, and Nortel Norstar and BCM business phone systems. Are you looking for a phone system for your business? If so, you've come to the right place. We're the only company in Canada with the Avaya SMB Expert designation. Digitcom is the

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## avaya equipment



### **Avaya IP Office 5420 Business Phone Set**

The 5400 series of phones offer a high-end feature set, including a productivity local call log and speed dial directory. With an advanced user interface, the 5402 digital phone's 7 line, 29 character display eliminates the need for paper labels.



### **Avaya IP Dect 3711**

Avaya IP DECT solutions for Communication Manager and IP Office deliver secure, high-quality wireless voice communications to mobile employees within a building or across a campus.



### **Avaya 5410 Telephone Set**

The 5400 series of phones offer a high-end feature set, including a productivity local call log and speed dial directory. With an advanced user interface, the 5410 digital phone's 5 line, 29 character display eliminates the need for paper labels.



### **Avaya IP Office 5402 Telephone Set**

The 5400 series of phones offer a high-end feature set, including a productivity local call log and speed dial directory. With an advanced user interface, the 5402 digital phone's 2 line, 24 character display eliminates the need for paper labels.



### **Avaya: 4610 SW IP**

Mid-sized Graphical grayscale display (168 x 84 dots). Integrated Switched ports for connection of PC. 12 Programmable Feature Keys -- automatically labelled from the system (no paper labels needed). 10 Fixed Feature Keys: Speaker, Mute, Drop, Hold, Volume Up and Down, Conference, Transfer, Redial, Headset.



### **Avaya: 4620 SW IP**

24 Programmable Feature Keys - Automatically labelled from the system (no paper labels). 10 Fixed Feature Keys: Speaker, Mute, Drop, Hold, and Volume Up & Down. Large Graphical grayscale display (168 x 132 dots). 3 Fixed Feature Keys below the Display: Conference, Transfer, Redial.



### **Avaya 1616 IP Telephone**

The 1600 Series IP Telephones - one-X Deskphone Value Edition is a family of cost-effective IP Telephones that deliver familiar features at an attractive price point for customers with basic communications needs. The family includes a portfolio of phones designed to meet a range of end-user needs.



### **Avaya IP Office EU24**

The EU24 is an add-on unit that works in association with a 2420, 4620, 4620SW, 5420, 5620 and 5620SW. It provides an additional 24 programmable buttons with associated display label and status icons. Only one XM24 per phone.



### **Avaya AWH-55 Digital Wireless Headset System**

The Avaya AWH-55 is the new wireless headset solution for most Definity and IP Office phone systems. This totally wireless headset offers hands-free mobility and superior sound quality for your office phone, and includes built-in electronic hookswitch control allowing remote call answer/end capability with certain Definity models.



### **Avaya ABT-35 Bluetooth Headset System: with built-in electronic hookswitch control and ring detection**

Customers looking for an all encompassing Bluetooth solution will be drawn to the ABT-35 Bluetooth Headset System as it includes both the Bluetooth headset and a deskphone adapter with charging cradle. The base allows the headset to work seamlessly between an Avaya IP office phone and Bluetooth enabled mobile phone or other Bluetooth enabled device.

### **Avaya IP Office 500 Control Unit**



### Digitcom

Avaya IP Office 500 is a modular, flexible design. The 4 universal slots house interface cards. (Digital stations and Analog devices), and each interface card can also support a 'daughter' card. (4 analog trunk and 2 or 4 port BRI), this design approach ensures cost effective, smooth.



### Avaya IP Office Small Office Edition

The scalable Avaya™ IP Office delivers advanced IP-enabled communication and contact centre functionality with tools for effective management, and applications for improved productivity, efficiency and information flow throughout your business.



### Avaya IP Office 403

The IP Office 403 is the ideal solution for businesses with around 50/60 users. The ability to add 3 additional modules to the IP 403 means that it can be configured easily to meet your needs now and have expansion ready for the future.



### Avaya IP Office 412 Business Phone System

Avaya IP Office 412 is an all-in-one solution specially designed to meet the communications challenges facing small and medium sized businesses. Due to its modular design, the solution can scale from 2 to 360 extensions to meet the needs of home offices.



### Avaya 3810 Wireless Set

The Avaya 3810 cordless phone is a digital telephone designed to work with IP office (Minimum Release 2.0) using a digital station port and Avaya IP Office. (available with all releases) using a TDL station port.



### **Nortel Norstar / BCM T7316, T7316e Telephone Set**

The Nortel Norstar / BCM T7316e and T7316 Business Telephone listed on this page works with all Norstar telephone systems from the Nortel CICS, & MICS to the BCM. The T7316 phones are designed with you in mind. Nortel telephones make for easy navigation of all Nortel telephone systems.



### **Nortel Norstar CICS / MICS / BCM T7208 Telephone Set**

Business Series Terminal T7208 is a multi-line telephone suited for lower internal and higher external calling volumes. Ideal locations for the T7208 include: reception areas, workstations with moderate call volumes and activity, and shared telephone situations such as manufacturing plants, retail departments or repair centers.



### **Nortel Call Pilot 100 Voice Mail System w 10 MBX**

Callpilot 100 includes 10 mailboxes expandable to 40 mailboxes. Call Pilot 100 for Norstar Integrated Communications Systems is a state-of-the art messaging system for small to mid-sized businesses, with 10-40 mailbox users. CallPilot 100 is equipped with a built-in 10/100 Ethernet port.



### **Nortel: Norstar CICS, 7.0 software, Caller ID Line Card**

Nortel Norstar CICS 4x16 with 7.0 software and documentation:

- (1) Compact 0x16
- (1) Caller ID Trunk Cartridge (4 lines)
- (1) 7.0 Software w/ Docs



### **Nortel Norstar and BCM T7100 Telephone Set**

The Norstar T7100 phone is an entry level, single-line phone designed for public areas such as lobbies, cafeterias, hallways, break rooms, or other locations where use is occasional.



### **Nortel Call Pilot 150 Voice Mail System w 32 MBX**

Callpilot 150 includes 20 mailboxes expandable to 300 mailboxes. Norstar CallPilot 150 delivers scalable advanced messaging to growing small and mid-sized businesses. Business sites with 25-300 users receive Voice Mail, with advanced applications and Basic Call Center.



### **Nortel: Norstar Modular ICS (MICS)**

The Norstar Modular Integrated Communications System (MICS) is a key system designed for growing small-to-medium businesses and is expandable up to 272 ports. Advanced integrated applications include voice messaging, unified messaging, digital networking, enhanced call centers and speech recognition.



### **Nortel: LS/DS Line Card**

Adds 4 analog line (non call display) to the Norstar CICS or MICS.



### **Nortel: Analog Terminal Adapter (ATA)**

Analog Terminal Adapter adds the capability of analog dial tone to the Nortel Norstar CICS, MICS, 8X24, and 6X16 phone system.



### **Nortel M7208 Telephone Set**

Nortel Norstar Line Business Series Meridian M7208 is an multi-line telephone ideal for users who need access to a just a few lines, programmable features, and autodial numbers. The M7208 is well-suited for areas with shared telephones, like manufacturing plants, retail departments, or repair centers.



### **Nortel M7324 Telephone Set**

This expanded and expandable telephone is designed to handle heavy call volume and feature requirements. With its 24 programmable buttons for lines, features, and AutoDial numbers, plus a two-line by sixteen-character LCD Window and softkeys, the M7324 is ideal for secretaries, receptionists, and other centralized call answering positions.



### **Nortel M7310 Telephone Set**

Full featured telephone is designed for users with more extensive calling and call handling requirements. 10 programmable buttons, 12 dual-function memory buttons provide quick access to 24 additional frequently-used features or autodial numbers. With its 2-line by 16-character LCD Window, and softkeys, the M7310 is extremely easy to use.



### **Nortel BCM 50 VoIP Business Phone System**

BCM 50 is an all-in-one, affordable platform for converged voice and data communications for small to medium business with 3 to 20 stations, yet scalable to serve more than 40. The BCM 50 provides advanced capabilities such as robust telephony features.



### **Nortel BCM 200 with 4X16 and 16 Seats Mail**

The BCM 200 is designed to supply the benefits of converged voice/ data networking to smaller sites, typically of 10 to 24 users and more (up to 64 using a mix of digital and IP phones).



### **Nortel: Digital Trunk Media Bay Module**

Supports 1 PRI Module on BCM 50, BCM 200, or BCM 400.



### **32 + Digital Station Media Bay Module - BCM**

Support 32 Digital Station (M or T Series). Works with the BCM 50, BCM 200 or BCM 400 phone systems.



### **16 Digital Station Media Bay Module - BCM**

Supports 16 digital M or T series sets. Works with the BCM 50, BCM 200 or BCM 400 phone systems.



### **4 Line Analog Trunk Module**

Supports 4 analog lines.



### **Nortel 1120e IP Based Phone**

The IP Phone 1120E is a multi-line, intermediate-level desktop phone encompassing a sleek, cutting-edge ergonomic design. IP Phone 1120E delivers an innovative array of features including a high-resolution, pixel-based, fully-backlit, greyscale graphical display, support for data and web-based applications.



### **Nortel 1140e IP based Phone**

The IP Phone 1140E is a multi-line professional-level desktop IP phone encompassing a sleek, cutting-edge ergonomic design. IP Phone 1140E delivers an innovative array of features including a high-resolution, fully-backlit, pixel-based graphical monochrome greyscale display.



### **Nortel: CTM 8 Media Bay Module**

Provides 8 line capacity for BCM 50, BCM 200 and BCM 400.



### **Nortel BCM 400 VoIP Business Phone System**

Business Communications Manager (BCM) delivers small/medium-sized businesses and branch offices the only converged voice/data solution in the industry, providing a choice of IP-enabled or pure-IP strategy. Leveraging existing Meridian, Norstar, and Communication Server 1000 investments.



### **Nortel: Mobile Voice Client 2050**

Mobile Voice Client 2050 extends 802.11b WLAN IP Telephony to mobile workers using Microsoft Windows Mobile 2003 and 2003 Second Edition Pocket PC PDAs including the Dell Axim X50v, Axim X5 Advanced, X3 and X3i, Hewlett Packard iPAQ 555x and Toshiba e75x and e80x series models.



### **Nortel Networks IP Phone 2001- Platinum or Charcoal**

The Nortel Networks IP Phone 2001 is an entry level, single line desktop IP telephone designed specifically for public areas such as lobbies, cafeterias, hallways, and break rooms; or low call traffic locations such as school classrooms and hotel rooms.



### **Nortel Networks IP Phone 2002- Platinum or Charcoal**

The Nortel Networks IP Phone 2002 is a standards based, Internet Protocol, desktop telephone that connects directly to the Local Area Network (LAN) via RJ-45 connector. Currently supported on both enterprise and carrier platforms.



### **Nortel Networks IP Phone 2004**

The Nortel Networks IP Phone 2004 delivers traditional business communications in a network controlled by a Nortel Networks Business Communications Manager, Meridian 1, Succession 1000, Succession 1000M or Multimedia Communications Server 5100.



### **Nortel Networks IP Phone 2007**

The Nortel Networks IP Phone 2007 incorporates a 5x7 color touch screen, allowing multimedia presentation support and delivery of converged applications (voice, framed video and data such as customized web content) along with future SIP support via firmware download to the user desktop.



### **GN Netcom 9120 wireless headset with flex boom mic.**

The GN 9120's next-generation wireless design gives you the freedom to think on your feet without cutting you off from your phone. Now you can be up to 300 feet away from your desk without being out of touch. The GN 9120 combines the sound quality and economic practicality of a landline with wireless freedom.



### **Mediatrix 1102 2 Port FXS Gateway**

The Mediatrix® 1102 is a VoIP access device equipped with two FXS ports and two 10/100 BaseT Ethernet ports. It can connect analog phones or fax machines and legacy PBX and Key Systems to an IP telephony network. Its second Ethernet port connects a PC or a LAN to a wide area network.



### **Mediatrix 1104 4 Port FXS Gateway**

The Mediatrix® 1104 is a VoIP access device equipped with four FXS ports, one 10/100 BaseT Ethernet port and one PSTN bypass port. It connects analog phones or fax machines and legacy PBX and Key Systems to an IP telephony network.



### **Mediatrix 1204 4 Port FXO Analog Gateway**

The Mediatrix® 1204 is an analog VoIP gateway equipped with four FXO ports and one 10/100 BaseT Ethernet port. It can connect analog PSTN lines and legacy PBX Systems to an IP telephony network.



### ShoreTel Voice Switches

Call management is provided by ShoreGear voice switches. ShoreGear voice switches are highly reliable, intelligent devices that unify communications across multiple enterprise locations - increasing employee productivity and boosting customer satisfaction.



### ShoreTel IP 560 Phone

6 lines (tri-color LED), 8 feature keys, 4 soft keys, 24 character x 7 line display, Full duplex speakerphone, Audio Controls.



### ShoreTel 265

The IP 265 is a six-line phone in a compact form factor with a crisp back-lit color display for knowledge workers with advanced requirements. It has eight feature keys and four soft keys for easy access to the rich ShoreTel feature set. A full duplex speakerphone and integrated headset jack are also standard.



### Engenius DuraFon 1X

The DuraFon1X is the 3rd generation of Industrial Cordless Phone Systems EnGenius has invented. The DuraFon1X has the longest range available in a phone system. Reach up to 250,000 square feet in manufacturing plants, warehouses, retail stores, and healthcare facility like environments.



### Engenius DuraFon 4X Wireless Handset

The DuraFon4X is the newest generation of Industrial Cordless Phone Systems EnGenius has invented. The DuraFon4X has the longest range available in a phone system. Reach up to 250,000 square feet in manufacturing plants, warehouses, retail stores, and healthcare facility like environments.



### ClearOne: Max Wireless Tabletop Conferencing

**Interact naturally** — without wires in your way on the table and the floor. MAX™ Wireless brings you ClearOne's industry-leading professional audio technology and advanced processing for crisp, clean sound in an easy-to-use conferencing phone. Simply plug in the base unit and start talking.



### **Polycom SoundStation 2W (Wireless)**

Polycom's SoundStation 2W has many unique features which let you set up a conference anywhere - even in places with no phone lines! Building upon the great sound quality of the original SoundStation, this new phone incorporates 2.4 GHz technology with voice encryption.



### **Polycom VTX 1000 with 2 ext. Mics and Subwoofer**

The SoundStation VTX 1000 enables you to speak naturally from 2 feet to 20 feet away from the microphone, so those on the remote end of the call can hear you clearly ? leading to increased productivity, faster decision making, a higher competitive advantage, and much happier conference call participants.



### **Polycom SoundStation 2**

Smart technology, such as Dynamic Noise Reduction (DNR), provides maximum microphone sensitivity, while reducing distracting room and background noise. And the SoundStation2 offers 360-degree microphone coverage with intelligent mixing.



### **Polycom SoundStation 2 ND**

The SoundStation2, Polycom's next generation conference phone redefines the standard for business quality voice conferencing. With industry-leading full duplex for natural, simultaneous two-way conversation, the SoundStation2 will exceed your expectations in medium to small conference rooms.



### **Samsung SDC-415SN Video Surveillance Camera**

Samsung 1/3" SONY Super HAD color CCD Camera, 530 TVL, 0.002 Lux Sensitivity, 24VAC Voltage, Motion Detection, Privacy Masking, ID Setting High performance camera suitable for low and variable light conditions.



### **PAN/TILT Zoom DOME Security CAMERA**

KT&C PAN/TILT Zoom DOME CAMERA, Geovision compatible. 3X Digital Zoom, Varifocal, 4-8mm, Image Device SONY 1/3" (G5) Hi-Resolution.



### **BIX Tool**

Used for punch downs to a BIX1A.



### **CAT5e, 1000ft, FT4**



### **CAT5e, 1000 ft., FT6**



### **CAT3, FT4, 1000 ft.**



### **CAT3, FT6, 1000 ft.**



### **Norelco: 70 Volt Paging AMP, 40 Watt**

40-watt output power at less than 2% T.H.P. Telephone input for ease of connection to any telephone system. Two high impedance microphone input. Selectable aux/phono input. Muting for microphone priority during paging. 3-band frequency equalizer 150 Hz, 1 KHz and 6 KHz.



### **Norelco: 70 Volt Projection Speaker**

The NTL0471 Wall and Ceiling speaker offers high quality sound in a contemporary styling. Designed for indoor and outdoor applications this 70 V model is available in a white enclosure. The NTL0471 is supplied with an adjustable mounting bracket allowing for easy wall and ceiling installation. A multi-tap switch offers ease of volume set up.



### **Norelco: 70 Volt Horn Speaker**

The NTL0473 weatherproof horn speakers are ideal for paging & signalling applications. Omni-directional mounting base, made of lexan material assures a strong anchorage to the supporting surface. Multi-tap switch offers a selectable combination of taps from 2 Watts to 15 Watts.



### **Norelco: 70 Volt Ceiling Speaker**

The NTL0475 high-fidelity loudspeaker is designed for flush mount in-wall or in-ceiling applications where performance and aesthetics are important. All models feature a white perforated plastic grille. A 70 volt multi-tap transformer allows for simple output power adjustment.



### **Headset for Avaya, ShoreTel, or Norstar M or T series**

- Long wearing comfort
- Freedom of movement
- Lightweight
- Superior sound quality
- Adjustable clothing clip
- Soft ear cushions for all day comfort



### **Line Color Dome Camera**

The line Color Dome Camera is a high resolution and low light CCD camera (perfect for low light conditions). The camera connects to the video input jack on your VCR, TV, or computer via a RCA video cable.



### **Plantronics CS55 Wireless Office Headset System**

Plantronics CS55 wireless headset use the new 1.9 GHz voice-dedicated frequency which provides users with strong sound quality for optimal voice and hearing clarity. Using the new voice-dedicated 1.9 GHz DECT standard frequency, business professionals don't have to worry about interference from nearby Wi-Fi networks.



### **Plantronics Voyager 510S Bluetooth Headset**

Ensuring lightweight, all-day comfort, the Voyager 510S delivers superior sound quality and provides WindSmart technology for clear voice transmission. At the touch of a button you can seamlessly switch between office phone and voice-enabled Bluetooth mobile device. Wherever, Whenever, Wireless.



### **Plantronics DSP-400 Foldable PC Headset**

Plantronics DSP-400 digitally-enhanced foldable stereo headset with full-range stereo sound. The foldable design allows for easy storage and transport. Listen to your CDs, DVDs, or MP3 files. Its noise-canceling microphone enhances speech accuracy. Plantronics PerSono Audio Control Center Software available via internet download.



### **Plantronics CS-10**

Talk hands free up to 150 feet from base. Adjustable headset. 6-hour continuous talk time. Use with single or multi-line corded telephones.



### **AVST: CallXpress Messaging Voice Mail System**

At the core of CallXpress is an advanced voice mail system that answers your calls when you can't. Your personalized messages can let callers know if you're on another call, away from your desk or out of the office. It can also route customers to self-service applications when you can't talk to them in person.



### **Konftel 100**

The Konftel 100 is the optimal conference phone for the smaller meeting room. It provides perfect sound quality with all the functions for every conferencing requirement. The smarter way to hold regular meetings.



### **Konftel 200**

The Konftel 200 is a powerful conference phone that works perfectly in both small and large meeting rooms. With superb sound quality and easy-to-use functions, it can also be extended with additional microphones.



### **Konftel 50 Conference Phone**

The unit's perfect sound quality makes this the smarter way to hold meetings. The Konftel 50 is a flexible unit ? perfect for efficient audio conferences from your desk or in smaller meeting rooms.



### **Nortel: Caller ID Line card for CICS / MICS**

Caller ID line card for the Norstar CICS or MICS



### **Nortel: M Series Handset**

Replacement handset for M series phones - M7100, M7208, M7310, and M7324 sets.



### **Nortel: M7100**

Northern Telecom Nortel Norstar Line Business Series Meridian M7100 is an entry level, single-line telephone designed for public areas such as lobbies, cafeterias, hallways, break rooms, or other locations where use is occasional.



### **Nortel Door Phone**

The Norstar Doorphone enables office people to talk directly with visitors prior to their entering a building. When a visitor presses the Call Button, the Norstar system rings the designated phone(s) and allows two way conversation. The optional Door Opening Controller enables any Norstar phone to control a latch on a door or a gate.



### **Avaya: IP 400 Phone 8 Analog Extensions**

The IP 400 Phone 8-700184773- adds 8 plain ordinary telephone ports to the IP403, IP406 and IP412. Provides support for Analog extension terminals, the IP400 office phone module are available in 3 versions giving 8, 16 or 30 extensions.

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