

MANUFACTURERS

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 Avaya IP Office Peripherals
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Avaya IP Office Peripherals: Phone Manager Pro

- The Phone Manager application offers control of the telephone from the user's PC. Phone Manager is available in three versions: Phone Manager Lite, Phone Manager Pro and Phone Manager PC Softphone (**VoIP mode**).

- Phone Manager Lite is a free IP Office application that allows all employees visual access to features and capabilities, including setting up/holding conference calls. Phone Manager Lite works with affordable analog and entry-level digital or IP phones—while still offering advanced telephone functionality via a networked desktop PC.

- Phone Manager Pro builds upon Phone Manager Lite by offering a wealth of additional features, including integration with contact management packages for screen popping, voicemail control with VoiceMail Pro, and personal phone number directory.

- Phone Manager PC Softphone offers the same functionality and GUI interface as **Phone Manager Pro**. The difference is that no phone terminal is needed—conversation actually takes place via the user's PC. (The physical setup must include a headset/microphone connected to the PC's soundcard or USB port.) Phone Manager PC Softphone offers a significant advantage for mobile users with remote access to the LAN—who can use a "phone within their laptop" with all the features available as in the office.

Benefits_

- Enhances productivity
- Supports more effective call handling—increasing customer satisfaction
- Save money—combine Phone Manager applications with entry-level phones
- PC Softphone supports mobile, travelling workers. Lowers long-distance costs. Makes it easier for travellers to stay in touch with co-workers and customers

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