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Avaya IP Office Peripherals: Soft Console

The operator has the choice of both traditional console and software based console. Similar to **Phone Manager**, Soft Console delivers all the traditional features of a hardware based console with added benefit of providing further details of users whereabouts and status using colour coded designation and text information.

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128BIT
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Main Menu Bar

Main Toolbar

Call Details:
Current Call information

Directory Information

The screenshot displays the Avaya IP Office SoftConsole interface. At the top, a yellow title bar reads "IP Office SoftConsole / Extn404". Below it is a menu bar with "File", "View", "Actions", "Directory", "Tools", and "Help". A toolbar contains various icons for call control. The main area is divided into several sections: a "Call Information" panel (highlighted with a red border) showing details for a call from Extn786 to Extn404; a "Directory" panel with a search bar and a list of extensions; a "Calls" panel showing a list of recent calls; a "Sales" panel with a dropdown menu set to "Engineering" and a grid of extension icons; and a "Park" panel at the bottom with three "Park Slot" buttons.

Call Information	
Calling Name:	Extn786
Calling Number:	786
Called Name:	Extn404
Called Number:	404
Call Status:	Alerting - Incoming
Duration:	00:00

Directory Information	
Name	Number
ACCOUNT	302
Extn53	253
Extn01	401
Extn02	402
Extn03	403
Extn04	404
Extn05	405

To	From	Hold
Extn404 (404)	Extn403 (403)	00:00

Sales: Engineering

Automated Sales	Extn201	Extn202
Extn410	Extn411	Extn412

Park Slot 1 Park Slot 2 Park Slot 3

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