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Avaya, Cisco, ShoreTel, and Nortel Norstar and BCM business phone systems and data networks. Are you looking for a **phone system or data solution** for your business? If so, you've come to the right place. We are the industry leader in selling business phone systems and data networks. Thousands of companies trust their phone and data system support to Digitcom.

Our experienced staff is ready to assist you with all phases of planning, design, installation and maintenance of **Avaya's IP Office**, **Cisco's Unified Communications Manager Express**, **Nortel's Norstar ICS**, **BCM**, and **ShoreTel** phone and voice mail systems, data solutions, and cable projects. We have certified technicians on staff to ensure that your needs are handled as quickly as possible.

Since our business inception in 1991, we have taken service seriously - that is why we are industry leaders today. We are the only company in Canada with the Avaya SMB Expert Designation. We have grown to become one of the largest interconnects servicing the **Toronto, Montreal, Southern Ontario, and Canadian** market places. We currently service many of Canada's Fortune 500 companies.

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Browse through our site; learn more about Digitcom, and why we have become so well regarded in the [Avaya IP Office](#) , Cisco Unified Communications, & Nortel [Norstar](#) and BCM spaces.

Of course, you can always call us at (416) 783-7890. Find out why customers who do business with Digitcom become customers for life.

Need some help choosing the right business phone system for your office?

We have articles about our [phone systems](#), and a comprehensive [technical support link page](#) that will help you find on-line technical support. Find out more about [Avaya](#), [VoIP phone systems](#), [Nortel Norstar phone systems](#), [BCM](#), [ShoreTel](#), [Avaya IP Office](#), [polycom soundstations](#) and more here.

Oh, and by the way, we'll do the complete phone system implementation - from consulting, cabling, installation, and training.

You will be happy. We Guarantee It!

A handwritten signature in black ink, appearing to read 'T. Smith'.

Digitcom sells business phone systems from Nortel and Avaya from our Toronto, Ontario, Canada head office. This includes Cisco's UC500, Cisco Unified Communications Manager Express and CallManager Express, Nortel's 's BCM, [BCM50](#), BCM200, BCM400, Norstar, MICS, CICS, and the Avaya IP Office 406, Avaya IP Office 412, and the Avaya IP Office 500. The entire line of Meridian desk sets including the M7310, [T7316](#), T7316e, T7208, NAM and Call Pilot voice mail systems. We specialize in Voice over IP solutions including the VoIP [business phone systems](#) hardware from Avaya - Avaya's VoIP [IP Office](#) product, the [5420](#) desk set, Quick Edition, One-X, and the 4620 and 4610 VoIP based sets. The [IP Office 412](#) grows to 360 extensions, We also sell audio conferencing solutions from Polycom including the Polycom Soundstation2, 2W, and VTX1000 products, and headsets for the Avaya IP Office Business Phone systems & Norstar, BCM, including the Plantronics line of wired and wireless headsets - the CS10, and the CS50. We support wireless handsets including the Nortel Norstar T7406 set, the Engenius SN920, and EN490 sets. Additional VoIP hardware like the Mediatrix VoIP solution. Digitcom will co-ordinate and install your Nortel business phone system, Cisco UC500 or Call Manager Express, or Avaya phone system in Toronto, Ottawa, Calgary, Edmonton, Montreal, Vancouver, and other cities in Ontario and Canada, and New York, Chicago, Miami, Los Angeles, Houston, Seattle, Boston, Toronto, Ontario, Washington, and other cities in the USA. Our head office is in Toronto, Ontario Canada. Our motto is "Leaders in Computer Telephone Innovation". And we intend to stand and grow by that.

Nortel Networks, Meridian, Nortel, VoIP BCM, and Norstar phone systems are the registered trademarks of Nortel Networks Inc. Digitcom is a reseller, distributor, dealer of Cisco, ShoreTel, and Avaya's product line.

Cisco, Cisco UC500, Cisco Call Manager Express is a registered trademark of Cisco. Avaya and Avaya IP Office phone systems is the registered trademark of Avaya. [Digitcom](#). [Digitcom](#).



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Nortel Norstar and BCM T7316e Telephone Set



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Avaya IP Office 5420 business phone set



[Click To Enlarge](#)

Cisco 7965G

US \$ \$0.00



[Click To Enlarge](#)

Nortel BCM 400 VoIP business phone system - Nortel
BCM



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Avaya IP Office 412 business phone system



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Avaya 1616 IP set

US \$ \$0.00

Avaya IP Office: Digitcom has been selling the Avaya IP Office VoIP business phone system in Toronto, Ontario, Canada, and several systems in the US since 2005. The Avaya IP Office business phone system comes in either the IP Office Small Office Edition business phone system, IP Office 406 business phone system, IP Office 412 business phone system, and the newest model, the IP Office 500. Extension capacity growth ranges from as few as a dozen (or so) extensions on the IP Office Small Office Edition VoIP business phone system, up to 360 extensions on the IP Office 412 cabinet. The IP Office 500 has growth up to approx. 280 extensions – either digital, IP, or a combination of digital and IP not to exceed 280 extensions. The System will support the Avaya business phone system digital models 4406, and 4412 sets, and the 5402, 5410, and 5420 newer model digital sets. It will also support the VoIP business phone system 4610, and 5610 IP based sets. Digitcom has installed, and has direct support for the Avaya IP Office VoIP business phone system in Toronto, Ontario, Montreal, Quebec, Calgary, Alberta, and Vancouver BC Canada, and many cities in the US. Some applications that can be run on the Avaya IP Office include: call centre, otherwise known as Compact Contact Center, TAPI licenses are included at no charge, and Unified Messaging. Digitcom is a reseller, distributor, and dealer of the Avaya product line.

Digitcom sells the Avaya 5400 series (5402, 5410, and 5420) digital telephones generally with the Avaya IP Office (pictured above). The Avaya IP Office sets bring Avaya state-of-the-art technology directly to your desktop, delivering efficient service, superior voice quality, along with cutting-edge communications features. Label-less call appearance/feature keys simplify administration. Local call log and speed dial directory enhance productivity. These business phone system sets, intended for the Avaya IP Office VoIP (PBX) type phone system will provide full duplex speakerphone capability (except the 5402 which has a one way speaker). Digitcom generally installs these phones, or the IP / VoIP type sets for installs done in Toronto, Ontario, Canada. They are good for the call centre, unified messaging, and TAPI

ShoreTel: The ShoreTel VoIP business phone system is a fully distributed IP phone system

with no single point of failure. Call control is distributed to intelligent gateways - called voice switches - and voice applications, including voicemail and automated attendant, run on standard server hardware from anywhere on your IP network. The result is a single-image system across all geographies, with complete feature transparency. Gone are the days of multiple PBXs, [voice mail systems](#), automated attendants, and Automatic Call Distribution (ACD) systems. With ShoreTel, the phone system is distributed, the voice applications are integrated, and the management interface is best in class. Digitcom is a reseller, distributor, and dealer of the ShoreTel product line.

Cisco: Cisco Unified Communications 500 (UC500): Communicate more effectively by reaching the right resource the first time. Now your small business can deploy a simple, affordable, easy-to-manage unified communications system with the industry-leading Cisco Unified Communications 500 Series for Small Business. This solution eliminates multiple servers and combines voice, data, voicemail, Automated Attendant, video, security, and wireless capabilities. It also integrates with existing desktop applications such as calendar, e-mail, and customer relationship management (CRM) programs. The easy-to-manage solution supports up to 50 users in flexible deployment models based on your needs. Digitcom is a reseller, distributor, and dealer of the Cisco product line.

Nortel Norstar and BCM: Digitcom has been selling the Nortel Norstar MICS business phone system, and Norstar 8X24 business phone systems in Toronto, Ontario, Montreal Quebec, Calgary and Edmonton Alberta, Vancouver BC, Canada since 1991. The 8X24 business phone system was introduced in the late 1980's and was replaced by the [Nortel Norstar MICS](#) business phone system in the mid 1990's. The Nortel Norstar is capable of expanding to about 200 extensions. The Norstar MICS works with the current model [Nortel Call Pilot voice mail system](#). At one time Digitcom also actively sold the [Nortel BCM VoIP](#) business phone system models BCM 50, BCM 200, and BCM 400. The smaller Nortel BCM 50 is capable of expanding to about 40 extensions, and the larger BCM 400 Voicer over IP VoIP is capable of expanding to about 110 extensions. Although we no longer actively sell the Nortel BCM 400 system, we still do sell the BCM 50 VoIP business [phone system](#).

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