

## MANUFACTURERS

## CATEGORIES

- Avaya IP Office & Partner
- Avaya Phones
- Avaya IP Office Peripherals
- Avaya One-X Quick Edition
- Cisco
- Nortel Phones
- Nortel BCM
- Nortel Norstar MICS / CICS
- ShoreTel
- Audio Conferencing
- Headsets
- Technical Support
- Wireless Handsets
- Call Accounting
- CallXpress AVST Voice Mail
- Switches

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## Digitcom's Products

# AVAYA

SMB Expert  
BUSINESS PARTNER



FORTUNE 500, use Avaya solutions for IP Telephony, Unified Communications, Contact Centers and Communications-Enabled Business Processes.

Avaya delivers Intelligent Communications solutions that help companies transform their businesses to achieve marketplace advantage. More than one million businesses worldwide, including more than 90 percent of the

Digitcom sells and services the full line of Avaya hardware including the Avaya Partner small business system, the IP Office mid size IP enabled system, and the Enterprise Communications manager including the S8300, and S8500 systems.



**Cisco (NASDAQ: CSCO)** enables people to make powerful connections-whether in business, education, philanthropy, or creativity. Cisco hardware, software, and

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SSL SECURITY

service offerings are used to create the Internet solutions that make networks possible-providing easy access to information anywhere, at any time. Cisco was founded in 1984 by a small group of computer scientists from Stanford University. Since the company's inception, Cisco engineers have been leaders in the development of Internet Protocol (IP)-based networking technologies. Today, with more than 65,225 employees worldwide, this tradition of innovation continues with industry-leading products and solutions in the company's core development areas of routing and switching, as well as in advanced technologies such as:



NetGear's high-performance business-class switches, wireless, security and software products are designed for a variety of environments, providing wired and wireless connectivity within remote and branch offices, telecommuters and the remote mobile workforce. The complete line of award-winning, value-based networking products includes everything from switches at the core of the network to routers at the edge, enabling users to share Internet access, peripherals, files, digital multimedia content and media-rich applications among multiple computers and other Internet-enabled devices.



[ShoreTel](#) is a leading provider of IP telephony solutions worldwide and is well known for its exceptional customer satisfaction. Since 1996, ShoreTel voice systems have been designed to help businesses "work smarter", setting new standards for usability and manageability while reducing telecommunications costs.

ShoreTel's distributed architecture extends enterprise-class voice services to every office and outpost, keeping employees fully connected wherever they go.



[Polycom](#) is the only company today delivering end-to-end, rich media collaborative applications for voice, video, data and the Web from desktop and mobile personal systems to room systems to the network core. Polycom delivers business value by cutting costs, simplifying system management, and fostering real time collaboration. As a result of this easier, more lifelike collaboration, people are more innovative, efficient and productive, make better decisions, enjoy enhanced relationships and greater satisfaction with their jobs -- enabling organizations to be

more agile, innovative and therefore globally competitive.



[Plantronics](#) headsets are widely used in many Fortune 500 corporations and have been featured in numerous films and high profile events, including the historic "One small step for man" transmission from the moon in 1969. Plantronics offers mobile headsets to address the cordless and mobile phone market, next-generation computer audio headset products for computer applications and corded and cordless headsets and systems for the office, small office/home office and contact centers.

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[GN Netcom](#), led by the Jabra brand, continues to build on its standing as one of the world's leading and fastest growing suppliers of hands-free communications solutions. With 1,900 employees and sales offices around the world, GN develops, manufactures and markets a broad range of wireless headsets for mobile users and both wireless and corded headsets for contact centre and office-based users. GN's business activities also include its original equipment manufacturing (OEM) business to a wide range of global customers including mobile phone, PC and PDA manufacturers.



American Power Conversion provides protection against many of the primary causes of data loss, hardware damage and downtime. Founded in 1981, APC is a leading provider of global, end-to-end AC and DC-based back-up power products and services, which include surge suppressors, uninterruptible power supplies (UPS), power conditioning equipment, power management software, and DC power systems as well as precision cooling equipment, and professional and consulting

services for Nonstop Networking™. APC, known for Legendary Reliability™, sets the standard for quality, innovation and support for power protection solutions from desktop systems to data center operations to entire facilities

## NORTEL

Many people and companies trust their networks to [Nortel](#). Nortel is recognized in delivering communications capabilities for companies of all sizes. Digitcom sells the Norstar, and BCM phone systems. If you are looking for reliability look no further than the Nortel Norstar.

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