

## MANUFACTURERS

## CATEGORIES

Avaya IP Office & Partner  
Avaya Phones  
Avaya IP Office Peripherals  
Avaya One-X Quick Edition  
Cisco  
Nortel Phones  
Nortel BCM  
Nortel Norstar MICS / CICS  
ShoreTel  
Audio Conferencing  
Headsets  
Technical Support  
Wireless Handsets  
Call Accounting  
CallXpress AVST Voice Mail  
Switches

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### [Digitcom Seminars on Avaya IP Office, Cisco, and Nortel Norstar](#)

Digitcom hosts technical and sales seminars on a frequent basis at our offices at 250 Rimrock Rd., Toronto. The sales seminars provide information on Voice over IP, and provide a hands on demonstration of the Avaya IP Office, Cisco switches and the Nortel Norstar phone systems.

#### **The technical seminars cover one of a few topics, including:**

- Avaya IP Office - Basic, Advanced, and Call Center
- Norstar ICS / CICS & Flash, NAM, and Call Pilot voice mail system administration
- Norstar & AVST CallXpress voice mail system administration
- Cisco UC500, Unified Messaging, and 2800 Series Routers

#### **Costs for the technical seminars are as follows:**

- No Charge - Digitcom customer covered by a warranty or maintenance agreement
- \$100 - Digitcom customer not covered by a warranty or maintenance agreement
- \$150 - Non Digitcom customers

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