



# IP Office

4620, 4621, 4625, 5620 and 5621  
Phone User Guide

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#### Documentation information

For the most current versions of documentation, go to the Avaya Support web site (<http://www.avaya.com/support>) or the IP Office Knowledge Base (<http://marketingtools.avaya.com/knowledgebase/>).

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# Chapter 1.

# The Telephone



# 1. The Telephone

T 4620, 4621, 4625, 5620 5621 IP O . T  
 4621 4625 . T 5620 5621 IP O . T 4620,  
 T :



## 1. Display and Feature Buttons:

T C A . T K . S C A 2  
 K 9 O 44 . T  
 • T 4621 5621  
 4625  
**PHONE/EXIT**

## 2. Message Waiting Lamp: T

- **On (Continuous):** T "M I "

- **Flashing:** T . S V A 41






## 3. Page Right/Left:

S (↔). T

## 4. Options:

D O

5. Call Handling Buttons:

-  HOLD: R
-  TRANSFER: T
-  CONFERENCE: S
-  DROP: D
-  REDIAL: R

6. Numeric (dialling) Pad:

S 12

7.   Volume Controls:


A . T

8.  MUTE and LED Indicator:

T LED SPEAKER, . T

9.  HEADSET and LED Indicator:

. T LED

10.  SPEAKER and LED Indicator:

A SPEAKER . T LED SPEAKER . T

11.  PHONE/EXIT:

D IPO S  
D C L ,

12.  Softkeys:

U . T S D C L ,



# 1.1 Call Appearance Keys

T  
a=, b= c=. T 21 F K  
( F K [44]).

- **A Bridged Appearance**

A .H , - ,

- **A Line Appearance**

A IP O ( IP )

- **Call Coverage Appearance**

A .H , - . T

- **System Features**

S F , A D ( )  
.S F K [44].

H , .I ,


**Note**



- I ,



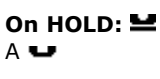
**Caution**



- A B ,L C C  
A ,  
I settings. **strongly recommended** **remain at their default**

## 1.2 Call Appearance Keys Icons

- T . I C A /F K ( , HOLD)
- **Incoming Call:** 

A 
  - **Connected:** 

A  ( ) .T  A H .T
  - **On HOLD:** 

A 
  - **Function Active:** 

T

## 1.3 The Display

- B Phone Locked:**  
I
- D Call Forwarding On:**  
S C F <sup>50</sup>
- G In Group:**  
/
- H Held Call:**  
S . S HOLD <sup>17</sup>
- N Do Not Disturb On:**  
S D N D <sup>52</sup>
- NoUser No User:**  
T . N U <sup>12</sup>
- O Out of Hours:**  
T H G "O - -H "
- P Parked Calls:**  
S
- T Twinned:**  
T
- DISC Disconnected:**  
T  **SPEAKER.**
- CONN Connected:**
- CONF CONFERENCE Call:**  
S CONFERENCE C <sup>19</sup>
- ssss Suppressed Code:**  
" "

## 1.4 Logging On

- F . H , :
- T ( )
- I , , .

### Notes

- 
- C - ,
- S C A N L
- T ( ), \*35\*P#, 'P'
- T ( ), \*35\*N\*P#, 'N' 'P'

### Notes

- A
- 4 . I . I 4 , "I " 90

## 1.5 Logging Off

- I , ,
- I , , -

### Caution

- C L S D
- T log off \*36.

---

## 1.6 No User

T N U :

- T

- F

A N U

**"NoUser"**

I  
[L O](#) (↑↑)

### Note

- A

**NoUser,**

# **Chapter 2.**


# **Basic Call Handling**

---


## 2. Basic Call Handling

### 2.1 Answering Calls

#### To answer an incoming call at your extension:

- D : (
- I S (17).
- or
- I ( H (17)),
- or
- I H →  EXIT

#### Notes

- T  Drop F O N A ( ) (
- I (15 ), -

#### To answer a call at another extension:

- C P -U ; :
- \*30
  - \*31
  - \*32\*201# , 201.

#### The default ring cadences are:

- **Internal calls** -
- **External calls** -

*These can be changed by your system administrator.*

## 2.2 Making a Call

T

### To make a call using the handset:

1. P
2. D

### To make a call using speakerphone:

1. P  SPEAKER.
2. D
- S [SPEAKER](#) 

### To make a call using speed dial:

- S [S](#) [D](#) 

## 2.3 Clearing a Call

### To clear an established call:

E :

- R
- P  DROP.

## 2.4 Headset Working



.T

### To answer an incoming call:

- P HEADSET.  
If you are already on a call:

- P
- P (📞).

### To clear a headset call:

- P DROP.

### To manually make a call:

- P HEADSET.
- D ( ; 9 )

### To automatically make a call:

- P HEADSET.

D :





- P REDIAL . S R <sup>18</sup>.
- A C L . S M C C L <sup>28</sup>.
- A S D L . S D S D  
N <sup>23</sup>.



## 2.5 Speakerphone

To use the speakerphone with any feature: ( )

**To use the speakerphone with any feature:**

1. P  SPEAKER.
2. M
3. A    .T

**To change from speakerphone to handset:**

- P  .

**To change from handset to speakerphone:**

1. P  SPEAKER.
2. H

**To end a speakerphone call:**

- P  SPEAKER .

## 2.6 Mute

To use the mute function with any feature: ( )

**To prevent the other person on the line from hearing you:**

1. P  MUTE. T  MUTE MUTE .
2. T  MUTE .

## 2.7 Hold

To use the hold function with any feature: ( )

**To place a call on hold:**

- P  HOLD.  .

**To retrieve a held call:**

- P  .T .

## 2.8 Speed Dial

T S D [22]

( 104).

To make a call to a personal directory entry using the Speed Dial feature:

1. F H , SpDial. T Speed Dial
2. P I , ◀ ▶
- T

## 2.9 Redial

T R

( 24 ). T

To redial a previously dialed number:





- P  REDIAL. T , ◀ ▶

To change the REDIAL number selection:

1. P  OPTIONS  Application Options.
2. P  REDIAL Last 6 Numbers Last Number.
3. P  Save. T ,  Cancel.

## 2.10 Transfer

T

1.  TRANSFER.
2. , . T :
  - T ( ),  TRANSFER . T
  - T ( ) :
    - I ,  TRANSFER
    - I ,  DROP. T

## 2.11 Conference

T C

( )

### Notes

- T
- T C A

### To add another party to a call:

1. P  CONFERENCE.

2. D

3. T  CONFERENCE

I

 DROP. T

4. R 

1 5

T

  Prev/Next.

### Notes

- T
- T

  Prev/Next

 DROP.

 DROP

---

## 2.12 Parking Calls

T 5 . O ;

### Note

- T [H](#) [17].

### To park a call to be picked up by any extension:

- D \*37\*N# - N  
I

### To Un-park a call from another extension:

- D \*38\*N# - N

### To Park a call to your local extension:

- D \*37#

F : 0. I 201, ' , 2010. 1 9.

### To Un-park a call on your local extension:

- D \*38\*# - I

### Note

- F - . I , .

## 2.13 Private Call

T P C , . P P C .  
I P C , N U .

### Note

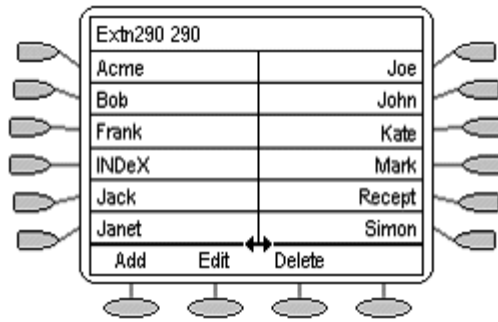
- P . I , .

# Chapter 3.

# Speed Dials

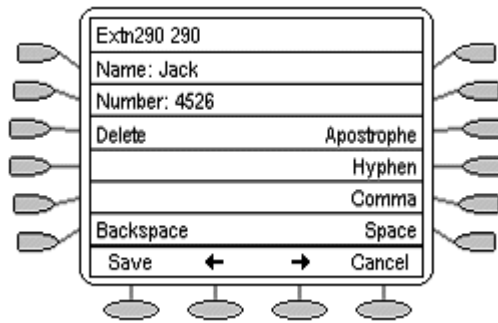
### 3. Speed Dials

T 108 . T , SpDial.  
 A :



- T
  - P  
  - T 
- . T ,  

T ,  Add. T ,  Edit.  
 A :



**Note**

- S ; . I , ,

### 3.1 Dialling a Speed Dial Number

To use the speed dial directory:

1. T  
I SpDial
  2. T ↔
  3. C
- 

### 3.2 Adding a Speed Dial from the Call Log

. S T L E S D 28 T

### 3.3 Editing a Speed Dial

To edit a speed dial:

1. T  
I SpDial
  2. T ↔
  3. G
  4. P Edit.
  5. P ANSD 24  
T Delete  
Cancel.
- 

### 3.4 Deleting a Speed Dial

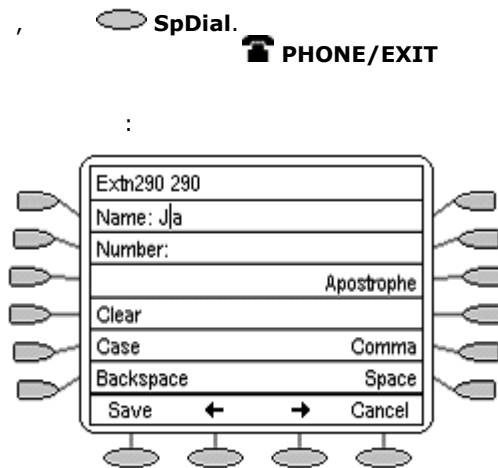
To delete a speed dial:

1. T  
I SpDial
  2. T ↔
  3. P Delete.
  4. P
  5. T Delete. T  
Cancel.
-

### 3.5 Adding a New Speed Dial

To add a new speed dial:

1. T **Note - I SpDial.**
2. P **Add.**  
A



3. T
  4. B
- F 2 A, B C. T C, C

5. A
  - **Save** - S
  - **←** - M
  - **→** - M
  - **Cancel** - R
  - **Clear** - D
  - **Case** - C
  - **Backspace** - D
  - **Apostrophe** - I (')
  - **Comma** - I (,)
  - **Space** - I

**Note:**

- T . F , **Save**



# Chapter 4.

## Using the Call Log

## 4. Using the Call Log

T . T , Log. . E  
 T /  
 30 .  
 A :

Extn290 290			
Extn208		208	10:22
INDeX416	70-736-4416		10:19
JSmith	70-555-4400		10:08
Extn200		200	10:07
KSmith	70-555-4444		09:58
Acme	80-555-4343		07:00
Missed	InAns	Outgo	DeleteAll

- T ( )
- T
- T
- T ( )
- T ↔ . T ◀ ▶

P ◀ ▶

Extn290 290			
Name: INDeX416			
Number: 0-170-736-4416			
Time/Date: 10:34 12/03			
Type: Missed			
Add to SD		Delete	Return

E :  
 • T  
 • T  
 • T  
 • T  
 • T  
 A

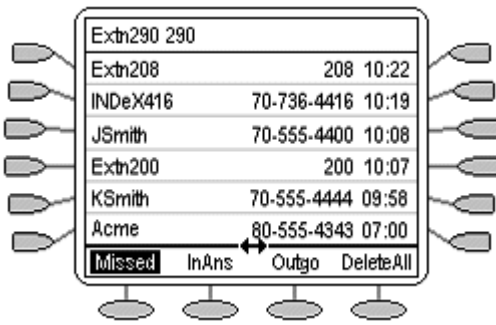
**Note**

- C

## 4.1 Accessing Call Logs

To access call logs:

1. P **Log.**  
A



T **Missed**

Note- I L

PHONE/EXIT

2. T **Missed: T**

InAns: T

Outgo: T

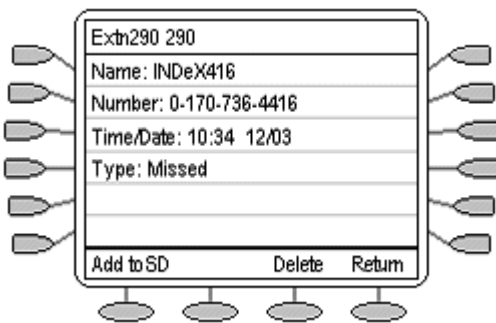
3. I

## 4.2 Displaying an Individual Log Entry

To display an individual log entry:

1. L

2. P



3. T **Return.**

---






## 4.3 Making Calls from the Call Log

To make calls from the call log:

1. L
2. T  
3. T  Call.
- I  Call.

## 4.4 Turning a Log Entry into a Speed Dial

To turn a log entry into a speed dial:

1. L  
2. P  Add to SD.
3. T  Save  Cancel.







## 4.5 Deleting an Individual Log Entry

To delete an individual log entry:

1. L  
2. T  Delete.
- T  Cancel.

## 4.6 Deleting all Entries from a Log

To delete all entries from a log:

1. P  Missed,  InAns  Outgo
2. P  DeleteAll.
3. T  Delete.  Cancel.
- T

## 4.7 Exiting the Call Log

- P  PHONE/EXIT.

## 4.8 Disabling the Call Log

T

To disable call logging:

1. P  OPTIONS  Application Options.
2. P .
3. P  Call Log  Enabled  Disabled.
4. P  Save.  Cancel.
- T

# Chapter 5.

# Visual Voice

---

## 5. Visual Voice

V V

V V

 Voice

- Listen -
- Message -
- Greeting -
- Password -
- Email -
- <Group> -  
M A

### Note

- T V M P , V E

## 5.1 Listen to Voicemails


To listen to your Voicemails or your Group Voicemails:














1. P  **Voice.**
2. P  **Listen** (  )  **<group name>** (  ),  , S (25).
3.  ,  . I  ,  .

**Note - I**













- N (5)
  - O (7)
  - S (13)
- Note - T**

4. U  **New.**

T  ;  :

- **Next** - P  .
- << -  5
- >>  5
- **Pause**-  /
- **Delete** - D  .
- **Save** - C  '  '  ' .
- **Previous** P  .
- **Copy**- C  . I  ,  . I  #.

To add a covering message to the copied voicemail.

1. P  **Copy**,  . T  .
2. P  **Pre-Rec**  .
3. R  .
4. P  **Stop**  .
5. P  **Listen**  . P -R  .
6. P  **Send.**

**Note**

- D  ,  .



---

## 5.2 Changing Your Greeting

### Note

- V V P G A C .






### To change your mailbox greeting:

1. P  **Voice.**
2. P  **Greeting.** T
  - R -
  - L -
  - S -
  - D -

### To listen to your current Greeting:

1. P  **Listen.**








### To Record a new Greeting:

1. P  **Record.** T **Stop** -
2. R G  **Stop.**
3. P  **Listen** ; - G .
4. P  **Submit** G .
5. P  **PHONE/EXIT**













### 5.3 Send a Voicemail

To send a message to another person or Group:

1. P  **Voice.**
  2. P  **Message** G .
  3. P  **Message** .T - **Record** .
  4. P  **Record.** T **Stop** - .
  5. R  **Stop.**
- A , - :
- **Record** - R - .
  - **Listen** - L .
  - **Submit** - S ( ) .
  - **Others** - A ; #. T  **Done.**
-  **PHONE/EXIT**

### 5.4 Email Alerts

- T E :
- V
  - V E .
- To view or change the current email alert status:
1. P  **Voice.**
  2. P  **Email.** C D - .
  3. S :
    -  **Done** - T
    -  **Change** - T
    - Note** - T  C
  4. C :
    -  **OFF** - N
    -  **COPY** - A
    -  **FWD** - A .T
    -  **ALERT**- A
  5. ,  D

---

## 5.5 Changing Your Mailbox Password

### Note

- (1234, 6789, 8765, .)

### To change your Mailbox password:

1. P  Voice.
  2. P  Password.
  3. ( 4 )  Done.
- T . 0

## 5.6 Voicemail Transfer

U , V T mailbox.

### To transfer the call to another mailbox:

1. P  Voice
2. K
3. P  Vmail Transfer.

T ;

# Chapter 6.

# Changing Options

---




## 6. Changing Options

### 6.1 Personal Ringing Options

T IPO

IPO .T

To hear a ring pattern and change the Personal Ringing options:





1. P  **OPTIONS**  **Personal Ringing.** T  
IPO
2. P  **Current Pattern** .T
3. R S 1 **Current Pattern.**
4. T  **Save.**  
U O

### 6.2 Viewing IP Settings

V

T

To view IP settings:

1. P  **OPTIONS**  **View IP Settings.**
2. T .P   :
  - **IP Address Settings**  
IP (I P ) .T IP A  
( ) IPO , F S  
.A
  - **Quality of Service (QoS) Information**  
Q S
  - **Phone Interface** .T
  - **Miscellaneous Information**  
T
3. T **View IP Settings** ,  **Return.**






## 6.3 Contrast Control

0 - , ' , - .S ,

### Note

- 15 .S / .T .

### To adjust the contrast level:

1. P ✓ **OPTIONS**  **Contrast Control.**
2. T ,   . (>>>)
3. T ,  **Save.** ,  **Cancel.**

## 6.4 Reinstating the Phone

I , "E =\*."













### To reinstate your phone following a log off:

1. P H (#) .I , , H (#) .
  2. T . U , PB / P H (#). H (#) .I ,
- T .

## 6.5 Changing Key Labels

T

To change the feature key labels:

1. P  **OPTIONS** 
2. P  **Feature Button Labeling.**
3. S :
  - **Relabel feature buttons:** :
  - **View Default labels**
  - **Restore default labels:**
4. S . T **New:**
5. E . E
  - F , 3 D, E F. T D, 3.
  - I . A , →
  - B . T  **Case.**
  - T ,  **Space.**
  - I ,  **Backspace**
  - I , ←  **Backspace**
  - T ,  **Clear.**
  - **Apostrophe, Hyphen Comma**
6.  **Save.**
7. T L ,  **Cancel.**
8. T O ,  **Return.**
9. T ,  **PHONE/EXIT.**

## 6.6 Displaying Language Selection

N -E . L :  
E , F , I , J (K ), E , D , N , P .

### Note

- T .

### To change the language:

1. P ✓ **OPTIONS.**
2. P ►  .
3. T ◀ ▶ **Are you sure?**
4. D :
  - T ,  **Return.**
  - T ,  **Yes (**

---

## 6.7 Phone Screen on Answer

T

Phone Screen on Answer? Yes, ( " " )  
( S D ), A  
Phone Screen on Answer? No ( ),

### To change Phone Screen on Answer:

1. P  **OPTIONS**  Application Options.
2. P  Phone Screen on Answer Yes No.
3. P  Save. T  Cancel.

## 6.8 Phone Screen on Calling

T

Phone Screen on Calling? Yes ( ),  
( S D ).  
Phone Screen on Calling? No

### To change Phone Screen on Calling:

1. P  **OPTIONS**  Application Options.
2. P  Phone Screen on Calling Yes No.
3. P  Save. T  Cancel.



## 6.9 Displaying Call Timers

T . I No, . I Yes,

To change the Display Call Timers status:

1. P  **OPTIONS**  **Application Options.**
2. P  **Display Call Timers?** Yes No.
3. P  **Save.**  **Cancel.**

## 6.10 Message Display Rate

IP O  
M D R . T  
Fast ( 2 ) Slow - ( 3 . T ).

To change Message Display Rate:

1. P  **OPTIONS**  **Application Options.**
2. P  **Display Call Timers?** Fast Slow.
3. P  **Save. T**  **Cancel.**

## 6.11 Call Appearance Width

C A Full ( ), Half,

To change call appearance width:

1. P  **OPTIONS**  **Application Options.**
2. P  **Call Appearance Width** Full Half.
3. P  **Save. T**  **Cancel.**

## 6.12 Visual Alerting

No ( ), Yes,

To change Visual Alerting:

1. P  **OPTIONS**  **Application Options.**
2. P  **Visual Alerting** Yes No.
3. P  **Save. T**  **Cancel.**



# Chapter 7.

# Function Keys

# 7. Function Keys

B F K S K . T

S , SpDial, Log Option . O

can only be programmed by the system administrator. S F K P 45

I , S F I S F can always access yourself

R S F I 50 S F \*17.

T 2 . T 12 F K

24 . H , 21 F K **strongly recommended** C A **remain at their default**

T , ◀ ▶

I :

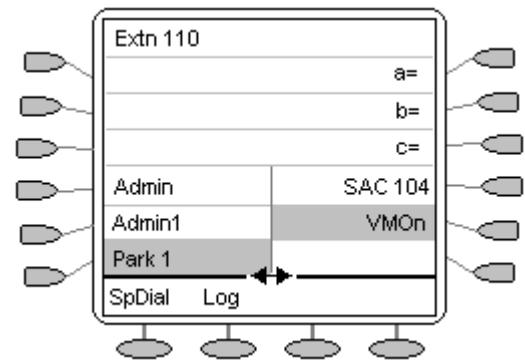
- T
- K 4 5
- K 6
- K 7
- K 8
- P ◀ ▶

Admin Admin1

1. T ♦ 1.

SAC (S A C )

VMO , / . T ◀



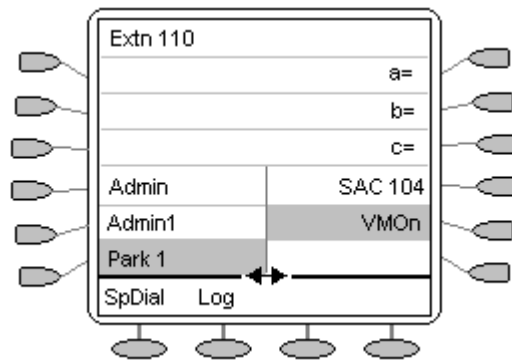
## Programming your own features:

I A . S A 1 F K P 45

# 7.1 Function Key Programming

I

. B Admin Admin 1  
Admin Admin1 :



T

S F 50

Admin Admin1. F

Admin: T

Admin :

N	D	T	D
A	A C E	N	O
AD	A D	N	
A	S -A	N	N
A CB	A C		N
CF	C F A		O
CP	C P		O
CP U	C P	N	N
D	D	N	N
DP U	D C P	N	
DROP	DROP	N	N
G P	G P	N	
H S	HEADSET		N
H A	I A -A		N
HGNS+	S H G N S		
P	C P O E	N	
P	A D P	N	
R O	R O		N
SAC	S A C		N
S	AD S		N
T	T		N
T D	T D		N

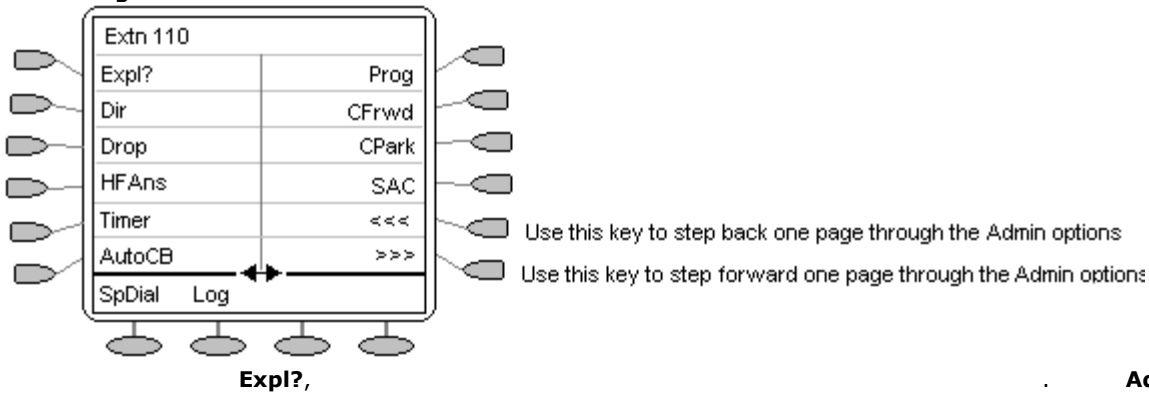
**Admin1: T**

**Admin1** .

N	D	T	D
P	P	N	
U	U	N	
G	G	N	
N	D	N	
F	H F	N	N

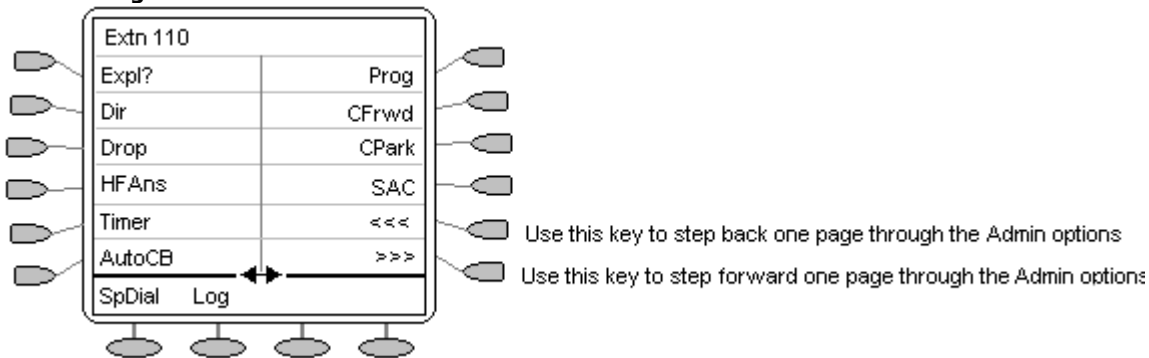
## 7.2 Shorthand Programming Mode

1. P Admin Admin 1. S F K P 45.
2. T Admin Admin1  
Admin Pages



Admin  
Expl?. S L P M 48.

### Admin1 Page



3. O Admin ,
- 4.
5. I , [ ]
- E
6. T
7. T

Caution - D  
R

Admin

**BUTTON PROGRAMMED!**

8. I , PHONE/EXIT.  
  - T , Cont.

9. I Repla, Keep Delet  
  - T , Repla . **BUTTON PROGRAMMED!**
  - T , Keep .
  - T , D .





# Chapter 8.

# System Features


---

## 8. System Features

A  
T  
I

### 8.1 Ring Back

I *Ring Back When Free* , :

1. , (  RBak ).
2. L , ( ).

### 8.2 Call Waiting

C  
T , \*15.T , \*16.

#### Note

- C

### 8.3 Call Forwarding

:

- ( ).
- ( C A ).
- ( . . ).

#### The following options are available for call forwarding:

- T , \*07\*201# ( 201 ).
- T F U O ( . . H G ), \*01.A D .T , \*02.
- T F O B O , \*03.T , \*04.
- T F O N A O , \*05.T , \*06.
- T F H G C O , \*50.T , \*51.T F U O .
- T C A F , \*00.

#### Note

- C [F M](#) 

## 8.4 Diverting Calls

Follow Me. U Forward, Follow me  
IP O .

### Note

- I

### To use Follow-Me-Here from another extension:

I , N

- D \*12\*N#
- D \*13\*N#

### To use Follow-Me-To from your home extension:

I , N

- D \*14\*N#
- D \*14\*#

### Notes

- I Cancel All Forwarding ( [C F](#) <sup>50</sup> ), Follow Me
- Follow Me :  
V C  
A C B  
HOLD P

---

## 8.5 Do Not Disturb

- T D N D / ( ), \*08. A N .T , \*09.
- T , \*10\*N#
- T , \*11\*N#

### Note

- , , - .
- T D N D .I , -

## 8.6 Voicemail

.V : .

*Voicemail Ringback.*

### Note

- N .

### The following options are available for voicemail:

- T , \*18. T , \*19.
- T , \*17.
- T V R , \*48. T , \*49.

D ;  
V U G .

### Notes

- O , 24 ( V L ,  
I P O V P ).
- PIN  
PIN .I ,
- T 2 .  
0,

## 8.7 Default Short Codes

T

T N

. F

\*07\*N#,

N

*00	C A F	*32*N#	C P U E
*01	F U O	*33*N#	C Q
*02	F U O	*34	HOLD M
*03	F O B O	*35*N#	E L
*04	F O B O	*36	E L
*05	F O N A O	*37*N#	P C
*06	F O N A O	*38*N#	R C
*07*N#	F N	*39	R O
*08	D N D O	*40	R O
*09	D N D O	*41	R P
*10*N#	D N D E A	*42	R O
*11*N#	D N D E D	*43	R O
*12*N#	F M H	*44	R P
*13*N#	F M H C	*45*N#	C S
*14*N#	F M T	*46	C S
*15	C O	*47	CONFERENCE A
*16	C O	*48	V R O
*17	V C	*49	V R O
*18	V O	*50	F H G C O
*19	V O	*51	F H G C O
*20*N#	S H G N S	*52	C C
*21*N#	C H G N S	*53*N#	C P M
*29	T C	*57*N#	F O B N
*30	C P U A	*70*N#	D P E N
*31	C P U G	*71*N#	D P E ID

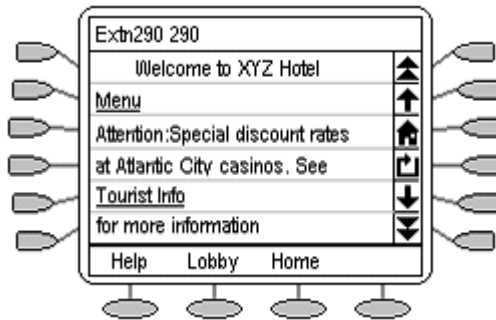


# Chapter 9.

# Web Browsing

# 9. Web Browsing

T ML ( AP ( M L A P ) ) . T ML1.2.  
 I AP . T AP , Web. P AP



. H , Phone Screen on Answer Yes

### To enter web browsing mode:

- P Web.

### To exit web browsing mode:

1. P PHONE/EXIT.
2. I PHONE/EXIT Web



## 9.1 Accessing External WAP Websites

AP URL AP . I  
 I AP ML ,  
 I AP ML 1.2, 'Not a  
 valid WML page'.

## 9.2 Web Navigation Controls

O AP ( Web ),



• **Navigation Icon Buttons:** T  
 Note - D

- ▲ **Up Page:** T ( )
- ↑ **Up Line:** T
- 🏠 **Home:** T
- 🔄 **Refresh:** T

- ↓ **Down Line:** T
- ▼ **Down Page:** T ( )

• **Link Buttons:**

T

• **Page Buttons:**

T

3 , More . T

More.

• **Phone Icon:**

I

. P

# 9.3 Entering Data

S

- : Option (Radio Buttons) - T
- [ ] : Text Entry Fields - T [Enter text here]
- Submit Buttons - T Submit

## To enter text into a [ ] text entry field:

1. P [ ]
2. T
  - DONE:
  - BKSP: T
  - SPACE: T
  - alpha: T
3. B
  - F 2 A, B C, T C,
  - I 1
4. T
  - ALPHA: E
  - alpha: E
  - Num: E
  - Symbol: E  
 . , # @ \* ' " ; : \ / - | \$ % ! ? & + = > < ( ) ~ \_ ^ [ ] { }
5. T MORE
6. T DONE.
6. T [ ]

# **Chapter 10.**


# **Management and Troubleshooting**

---

## 10. Management and Troubleshooting

- T :
- T .
  - B T ;
  - A - ;
  - S D , C L A ;
  - R - , B T .

### 10.1 Testing the Phone's Lights and Display

1. ( - ),  MUTE, :  
8 3 7 8 # ( 'TEST').  
T - . I "S F # = " ' "S P # = "  
;
2. T , #.  
I , . C

## 10.2 Troubleshooting Chart

T

- **Phone does not activate when connected for the first time:**

U

IP

. R

10

- **Phone does not activate after a power interruption:**

A

- **Display shows an error/informational message:**

M

- **SPEAKERphone does not operate:**

A

SPEAKER

- **Characters do not appear on the display screen:**

- S "P

- C

- C

- P

: 8 3 7 8 # ( ( - ), MUTE, TEST). T

- I

- **No dial tone:**

M

- **Phone does not ring:**

T



. F

- **All other IP problems:**

C

### SPEED DIAL APPLICATION:

- **You cannot dial out using any Speed Dial entries:**

D

. C

(

/

)

. I

- **You cannot add an entry to the Speed Dial list:**

108 S


D

---

**CALL LOG APPLICATION:**

- **You cannot dial out after selecting a call log entry:**  
C / ) . I ,
- **You cannot add an entry to the Speed Dial list:**  
108 S D ,
- **Dialling from this application does not go through:** E

**WEB APPLICATION:**

- **Pressing  Web does not display a website:**  
C LAN ,
- **Dialling from this application does not go through:** E

**OPTIONS:**

- **No Options other than "View IP Settings" display:**

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